



NOVELLO IMAGING
Healthcare Reimagined.

REFERRAL GUIDE

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Referring Patients to Novello Imaging

Call Novello Imaging

- ❑ Call us directly at 231-714-4306.

Fax an order to Novello Imaging Center

- ❑ Providers can refer a patient by faxing an order to Novello Imaging at 231-714-0077. Once a fax is received, a team member will reach out to the patient directly to schedule the exam.
- ❑ Order must include the following information (this is standard on most EMR template- order forms)
 - ❑ Patient name
 - ❑ Clinic / Practice Name
 - ❑ Clinic / Practice phone number
 - ❑ Fax number
 - ❑ CPT or order description
 - ❑ Diagnosis
 - ❑ Patient phone number
 - ❑ Referring Physician
 - ❑ Patient insurance information
- ❑ Alternatively, you can download the 'Imaging Order Form' from [this link](#) on our website.

Request Through Our Online Portal

- ❑ Navigate to [Ramssoft Imaging Portal](#) and enter your login credentials
- ❑ A referring physician or clinic needs to be invited to the portal. Once they are invited, they will receive an email like this

powerserver@ramssoftpacs.com <powerserver@ramssoftpacs.com>
to me ▾

Welcome to RamSoft PowerServer,

Your PowerReader username, **DMISKE2** was created for you on Tuesday, August 17, 2021 3:16:04 PM from 10.10.1.137.

PowerServer can be accessed by clicking on the following link:
<https://mrisouthfield.ramssoftpacs.com/powerreader/Login.aspx>

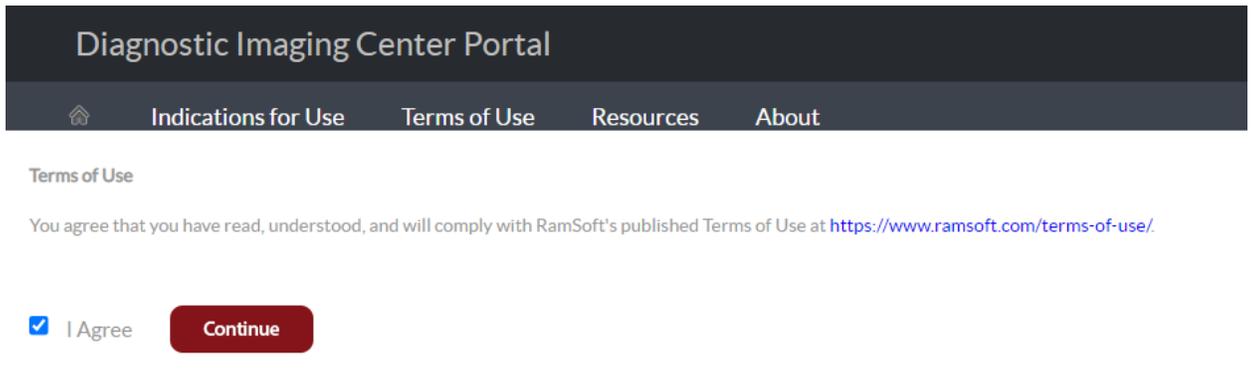
If you do not know your password or wish to change your password, click on the following link:
<https://mrisouthfield.ramssoftpacs.com/powerreader/Login.aspx?Menu=3&ResetUID=1.2.124.113540.1.4.2323075628.27284.1629227764.2347>

This account notification will allow you to change your password until Tuesday, August 24, 2021 3:16:04 PM.

RamSoft PowerServer.

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- ❑ Then the referring physician will be prompted to agree to the consent:

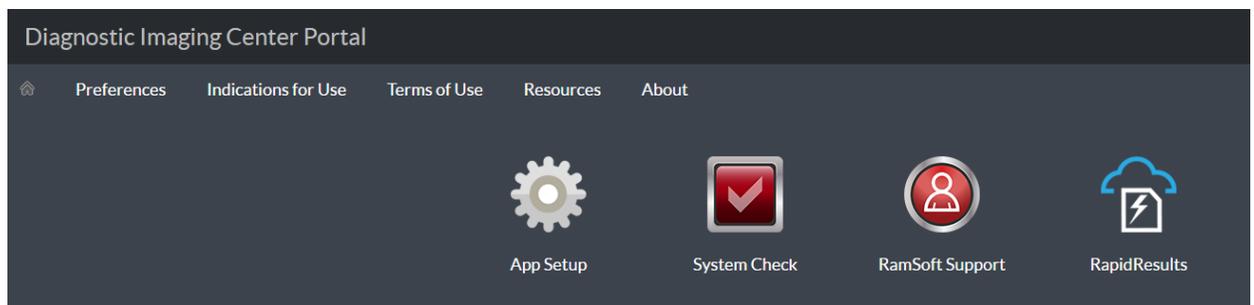


Once a Referring Physician has been invited to Ramsoft and has gone through the aforementioned process, they can sign the Physician Portal with Ramsoft, which is called RapidResults

- Check results
- Send messages directly to our staff or Radiologists
- Request appointments for patients
- Send us images
- Send us CCDAs and other valuable patient information
- Request help from Ramsoft Technical Support directly

To sign into Rapid Results:

1. Go to the Novello Imaging Center website then click 'Physician Portal' or <http://imagingmi.com/>
2. Sign in using your provided credentials
3. Click on Rapid Results



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To request an appointment, please click request an appointment, then fill out the required fields:

Please click the envelope/message icon in the upper right corner to send a message, then fill out the required fields.

To view your studies, please select the 'my latest studies' or 'search' tabs and add qualifying information.

Patient Order

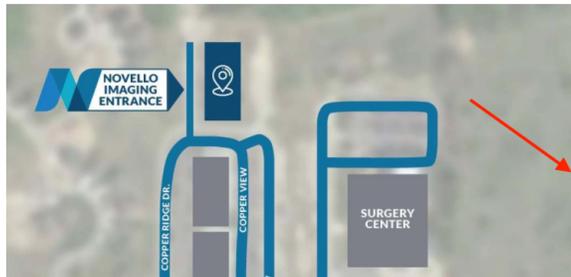
- You can give a patient a printed copy of an order and encourage them to call for an appointment or walk-in for a scan (appointments are preferred)



CONVENIENTLY LOCATED DIAGNOSTIC IMAGING

Novello Imaging offers convenient parking with easy, direct access to the imaging center. Unlike large hospital systems with a maze of halls, it's easy to get to our medical imaging office.

Our building (Building F) is near the back of Copper Ridge. You will see a parking area on the front/west side of the building. Enter through the main entrance, under the awning. You will take the elevator to level 1 and take a right off the elevator. Our office is at the end of the hall.



ADDRESS

NOVELLO IMAGING CENTER (BLDG F)
4290 COPPER RIDGE DR, SUITE 100
TRAVERSE CITY, MI 49684

EMAIL

info@novelloimaging.org

CALL

231.714.4306 (Phone)
231.714.0077 (Fax)

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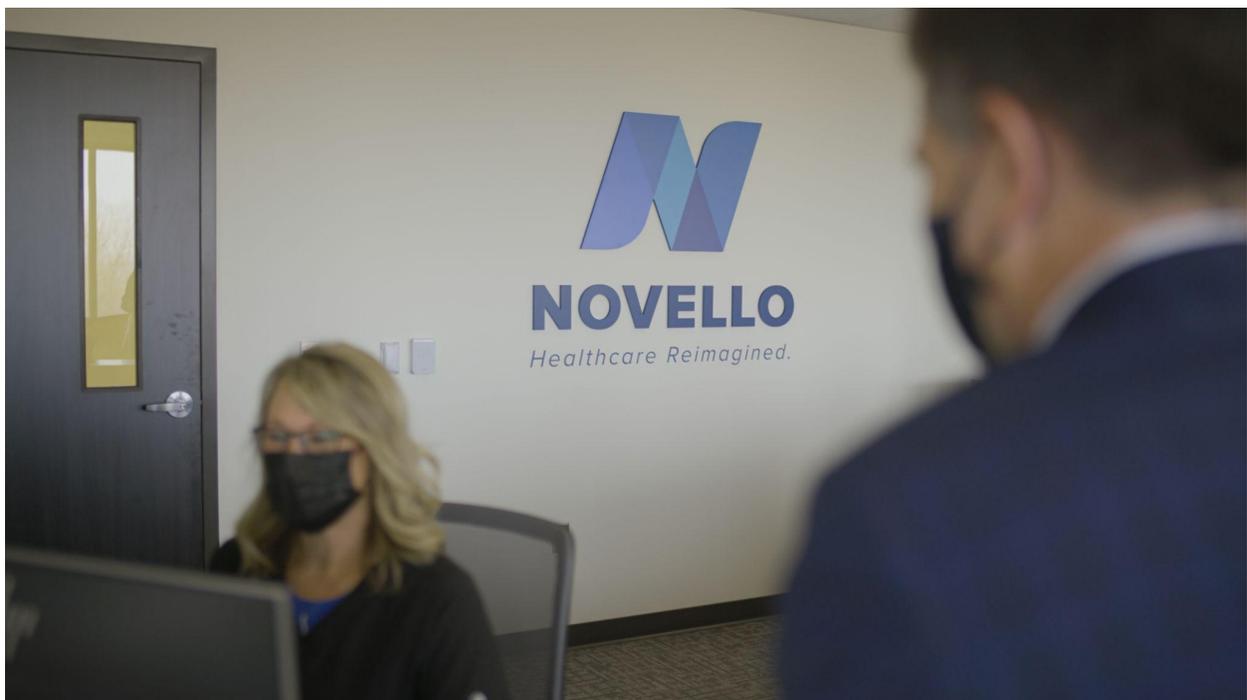
How to View Images and Reports

If you already have a portal account

- ❑ Navigate to [Ramssoft Imaging Portal](#) and enter your login credentials

If you do not have a portal account

- ❑ Request a login for an INDIVIDUAL PHYSICIAN or a CLINIC / PRACTICE by calling 231-714-4306 page on the Novello Imaging Center Website or by emailing info@novelloimaging.org to get started.
- ❑ Please note that Novello Imaging Center automatically faxes the images and reports to the practice once they have been read by the Radiologist. Reports are faxed to the number that was listed by the physician on the order form. If you want images and reports faxed to another number or location, you should also list that number on the order form, as well.



THE NOVELLO DIFFERENCE



Transparent Pricing



Decades of Experience



Cost-Effective



Convenient Scheduling



Easy Access at a Convenient Location



State-of-the-Art Digital Equipment



Prioritizes Patients



Safe Outpatient Environment



Compassionate, Quality Care



Board Certified Technologists



Prompt, Timely Service



Comfortable, Friendly Atmosphere

CONTACT US



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Healthcare Reimagined.



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